

----- Original Message -----

Subject: RE: Again no DNV Council Clip

Date: Wed, 23 Oct 2013 22:56:26 +0000

From: James Gordon <gordonj@dnv.org>

To: 'Wendy Qureshi' <wendyqureshi@shaw.ca>, fonvca@fonvca.org <fonvca@fonvca.org>

CC: Mayor and Council - DNV <Council@dnv.org>, James Gordon <gordonj@dnv.org>

Good afternoon Ms. Qureshi.

Thank you for your email. The information provided by Stefanie was correct - there was a technical problem with our in-house recording system. We have taken immediate steps to rectify the problem to ensure our recording can continue to be posted to the web by noon Tuesday. In cases where we have such problems we do get the video from Shaw but it does take some time for them to process the recording and get us a DVD. The video was posted by noon today.

I apologize for any inconvenience this caused.

James A. Gordon
Manager of Administrative Services | Municipal Clerk
District of North Vancouver
355 West Queens Road
North Vancouver, BC V7N 4N5
604.990.2207 Direct

-----Original Message-----

From: Wendy Qureshi [<mailto:wendyqureshi@shaw.ca>]

Sent: Tuesday, October 22, 2013 3:47 PM

To: Mayor and Council - DNV; fonvca@fonvca.org

Cc: Newsroom, North Shore News

Subject: Again no DNV Council Clip

Hello,

It is 3:30 PM on Tuesday and the council clip from yesterday's meeting is not available. I spoke to Stephanie in the Clerk's Office because this has happened many times before and she AGAIN says there was a technical problem.

This is low level technology. Fix the camera, get the footage from Shaw, or do whatever you have to do to provide this needed service to the residents of the District of North Vancouver in a timely fashion.

Wendy Qureshi
DNV
604-980-1885