

Subject:**Date:** Mon, 1 Nov 2004 10:52:58 -0800**From:** "Ernie Crist" <ernie_crist@dnv.org>**To:** <fonvca@fonvca.org>, <Cagebc@yahoo.com>


A MESSAGE FROM ERNIE CRIST;

Imagine for a moment that your bank is charging you a \$ 15.00 penalty charge for every NSF cheque which you write. Indeed all banks do that, except the charge may well be more. You may not like it but you really have no comeback since it was your fault for not having enough money in the account.

Now imagine that the bank charges you an annual administration surcharge of \$15.00 even though you have never been in default of paying because the bank says that, as a result of additional costs accruing to us from customers whose cheques are insufficiently funded, we have decided to charge everybody a surcharge of \$ 15 to cover additional administration costs.

I would imagine you would be on the phone without delay and ask how dare you. Yet this is exactly what the North Vancouver Recreation Commission is doing. Because some of their customers who are paying for their fees in instalments and because the Commission has difficulties in collecting such fees, the Recreation Commission has decided to apply an administrative surcharge to all its customers who are paying in instalments for their annual fees including those who are not at fault.

I have submitted a motion asking District Council to request that the Commission correct this anomaly since in my opinion it is not only unfair but also un-businesslike. The motion will come up tonight. It will be interesting to see whether I get a seconder for my motion. We have two Council representatives on the Commission and I will be curious as to why they have never mentioned this and what they will have to say during debate.

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