

Subject: FW: Recycling Contract Transition

Date: Fri, 16 Jul 2004 10:35:58 -0700

From: "Ernie Crist" <ernie_crist@dnv.org>

To: "FONVCA (E-mail)" <fonvca@fonvca.org>, <Cagebc@yahoo.com>

I am forwarding this email from CAO James Ridge as I thought you may be interested in this.

Ernie Crist

> -----Original Message-----

> From: James Ridge

> Sent: July 16, 2004 10:25 AM

> To: Mayor and Council - DNV

> Cc: Allen Lynch -Recycling Program; Gavin Joyce

> Subject: Recycling Contract Transition

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> The contract transition to Waste Management on 1 July has gone reasonably well, but certainly has not been perfect. As committed, staff have been monitoring service levels very closely and are in touch daily with Waste Management. Nonetheless in all three municipalities there have been some incidents of missed pickup and delayed service as the drivers learn the routes (particularly laneways) and learn the multi-residential layouts. Staff are confident that the problems are reducing and will soon be fully resolved.

>

> North Shore recycling is placing an ad in Sunday's NS News to thank the public for their patience during the transition. Gavin or Al can certainly answer any questions.

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> James Ridge

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