

Subject: Bell interrupts reports.

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From: "Ernie Crist" <ernie_crist@dnv.org>

To: "Mayor and Council - DNV" <Council@dnv.org>, "Directors Team" <managecomm@dnv.org>

CC: "FONVCA (E-mail)" <fonvca@fonvca.org>, <Cagebc.@yahoo.com>

Mayor Bell;

At the end of a recent Regular Council Meeting you called for Council Committee reports. Following a lengthy report by Councillor McKee-Homes I attempted to make a report about the Customer Service and Quality Assurance Committee on which I serve.

I reported that, after being appointed to that Committee I found that since I served on this Committee previously a key element in the function of this committee had been changed or at least had become ambiguous. All citizens complaints should be listed and their status noted in the report given to the Committee when it meets. If a complaint has been satisfactorily resolved it should be signed off by the relevant Director. This has been the corner stone of the success of the Customer Service and Quality Assurance Committee.

However, when I spoke, you interrupted me under the pretext that this is a matter to be raised at the committee level. Not only are you wrong but I also strongly object to such interruptions on your part. It is evident once again that you still have not learned to conduct meetings in a professional and unbiased manner as behoves the chair.

There was absolutely no justification for you to interrupt. The point I made was totally legitimate and of relevance to the residents of the District dealing as it did with Customer Service. On the other hand you interrupt so frequently, especially when I speak, and you have done it for also long it has become part of your nature so it seems. Neither, as has been noted, is your apparent contempt for democratic procedure isolated to Council meetings only. Notwithstanding your behavior is totally unacceptable.

Ernie Crist,

