

**Subject: FW: Response to letter form Mr. Brian Collins re Noise Bylaw Complaint**

**Date:** Sat, 25 Oct 2003 18:05:50 -0700

**From:** "Ernie Crist" <ernie\_crist@dnv.org>

**To:** "FONVCA (E-mail)" <fonvca@fonvca.org>, <cagebc@yahoo.com>

**CC:** "Nathalie Valdes" <Nathalie\_Valdes@dnv.org>

> -----Original Message-----

> From: Ernie Crist

> Sent: October 25, 2003 5:59 PM

> To: Nathalie Valdes

> Subject: Response to letter form Mr. Brian Collins re Noise Bylaw Complaint

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>

> Dear Mr Collins:

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> There is no reason for our Bylaw enforcement Officers not to enforce the existing Noise Bylaws. Indeed we have more Bylaw enforcement officers than ever. Also, they have been equipped with special hand noise guns to monitor the noise levels and issue tickets.

>

> I will send a copy of your letter and my response to it to the attention of Mr Ferguson and also to the Customer Service and Quality Assurance Committee as well as to FONVCA and CAGE - BC for information. I will also ask Mr. Ferguson for more details about your complaint.

>

> Also, you may appear before Council to voice your concerns. For this purpose Council has set aside 30 minutes between 7 and 7.30 pm every Monday night when you may speak for two minutes. Also, you may appear before the Customer Service and Quality Assurance Committee upon making a request to do so. To accomplish this you may get in touch with the Chair of that Committee through the Clerk's department.

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> Thank you for bringing your concerns to my attention.

>

> Yours truly,

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> Ernie Crist

cc Gordon Ferguson,


FONVCA

CAGE, BC

Chair Customer Service and Quality Assurance Committee

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