

Subject: Response to letter from Robin Hinnell:

Date: Sat, 27 Apr 2002 23:41:15 -0700

From: Ernie Crist <CristE@dnv.org>

To: Nathalie Valdes <ValdesN@dnv.org>

CC: Richard Zerr <zerrr@dnv.org>, Gord Howie <HowieG@dnv.org>, Mayor and Council - DNV <Council@dnv.org>, Directors Team <managecomm@dnv.org>, "FONVCA (E-mail)" <fonvca@fonvca.org>

Dear Robin Hinnell:

Subject; Your letter re lack of street maintenance in the District, specifically on Capilano Road.

I fully understand your concerns. All I can tell you is that District staff has assured Council repeatedly that notwithstanding any other issue, the level of services we have established in the past are being maintained. This includes keeping our streets clean. That our municipality is kept neat and tidy is not only something our taxpayers should be able to expect but is also crucial for the many Tourists visiting the District. Indeed, Council has made it abundantly clear during this and past years budget deliberations that no cuts in the level of services will occur. Indeed, this is one of the reasons why tax increases in the District have been as consistent and as high as they have been in the last few years.


In light of this I expect that your concerns will be addressed and rectified expeditiously.

In addition to sending a copy of this letter to the Mayor and Council as well as to Management I will also send a copy to the "Customer Service and Quality Assurance Committee". In addition I will forward a copy of my response to your letter to the "Federation of North Vancouver Community Associations". (FONVCA).

Thank you for bringing your concerns to our attention.

Yours truly,

Ernie Crist

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